



## Meeting Minutes - Final

### Regional Network Management Committee

*David Rabbitt, Chair*

*Sue Noack, Vice Chair*

---

Friday, May 10, 2024

12:00 PM

Board Room - 1st Floor

---

#### Roster

**Eddie Ahn, David Canepa, Carol Dutra-Vernaci, Chad Edison (CalSTA)\*, Dorene M. Giacobini\*,  
Janice Li (BART)\*, Matt Mahan, Stephanie Moulton-Peters, Sue Noack (Vice Chair),  
David Rabbitt, (Chair), Diane Shaw (AC Transit)\*, and James P. Spering**

**\*Non-Voting Member**

#### 1. Call to Order / Roll Call / Confirm Quorum

**Present:** 4 - Chair Rabbitt, Vice Chair Noack, Commissioner Ahn, and Commissioner Dutra-Vernaci

**Absent:** 4 - Commissioner Canepa, Commissioner Mahan, Commissioner Moulton-Peters, and Commissioner Spering

Non-Voting Members Present: Dorene M. Giacobini, MTC, Janice Li, BART, and Diane Shaw, AC Transit.

Non-Voting Member Absent: Chad Edison, CalSTA.

Ad Hoc Non-Voting Member Present: Commissioner Papan.

Commissioner Papan was deputized to act as ex-officio voting member of the Committee in the absence of a quorum.

#### 2. Regional Network Management Customer Advisory Group Report

**2a.**     [24-0460](#)     Report from the Regional Network Management Customer Advisory Group

**Action:** Information

**Presenter:** Adina Levin, Chair Regional Network Management Customer Advisory Group

**Attachments:** [2a\\_24-0460\\_April\\_2024\\_Report\\_from\\_RNM\\_Customer\\_Advisory\\_Group.p.pdf](#)

### 3. Consent Calendar

Upon the motion by Vice Chair Noack and second by Commissioner Dutra-Vernaci, the Consent Calendar was unanimously approved. The motion carried by the following vote:

**Aye:** 5 - Chair Rabbitt, Vice Chair Noack, Commissioner Ahn, Commissioner Dutra-Vernaci and Papan

**Absent:** 4 - Commissioner Canepa, Commissioner Mahan, Commissioner Moulton-Peters and Commissioner Sperring

- 3a.** [24-0461](#) Approval of Regional Network Management Committee Minutes of the April 12, 2024 Meeting  
**Action:** Committee Approval  
**Attachments:** [3a\\_24-0461\\_April\\_12\\_2024\\_RNM\\_Committee\\_Draft\\_Meeting\\_Minutes.pdf](#)
- 3b.** [24-0491](#) Contract - Integrated Bridge Corridor Project: Kimley-Horn and Associates, Inc. (KHA) (\$600,000)  
**Action:** Committee Approval  
**Presenter:** Stephen Baker  
**Attachments:** [3b\\_24-0491\\_Summary\\_Sheet\\_Contract\\_Intergrated\\_Bridge\\_Corridor\\_Project.pdf](#)
- 3c.** [24-0498](#) Contract - Program Planning and Implementation: Traffic Incident Management Support with Kimley Horn and Associates, Inc. (KHA) (\$2,000,000)  
**Action:** Committee Approval  
**Presenter:** Katelyn Costa  
**Attachments:** [3c\\_24-0498\\_Summary\\_Sheet\\_Contract\\_Plan\\_Implem\\_Traffic\\_Incident\\_Mgmt\\_Support.pdf](#)
- 3d.** [24-0509](#) Contract Amendment - Clipper® Customer Education Services: Moore Iacofano Goltsman, Inc. (MIG) (\$3,600,000)  
**Action:** Committee Approval  
**Presenter:** Lysa Hale  
**Attachments:** [3d\\_24-0509\\_Summary\\_Sheet\\_Contract\\_Customer\\_Education\\_Service\\_s.pdf](#)

- 3e.**     [24-0510](#)     Clipper® In-Person Customer Service Centers Contract Actions:
- i.   Contract - TTEC Government Solutions, LLC (TTEC) (\$1,725,000);
  - ii.  Contract Amendment - Nematode Holdings, LLC (Nematode) (\$315,000);
  - iii. Funding Agreement Amendment - Alameda-Contra Costa Transit District (AC Transit) (\$250,000)
- Action:**   Committee Approval
- Presenter:**   Alison Edwards
- Attachments:**   [3e\\_24-0510\\_Summary\\_Sheet\\_Clipper\\_In\\_Person\\_CSC\\_Contract\\_Actions.pdf](#)
- 
- 3f.**     [24-0511](#)     Clipper® Technical Consultant Contract Actions:
- i.   Contract Amendment - ARC Alternatives (\$200,000);
  - ii.  Contract Amendment - Arcadis, a California Partnership (\$1,200,000)
- Action:**   Committee Approval
- Presenter:**   Edward Meng
- Attachments:**   [3f\\_24-0511\\_Summary\\_Sheet\\_Technical\\_Consultant\\_Contract\\_Actions.pdf](#)
- 
- 3g.**     [24-0525](#)     Fiscal Year (FY) 2023-24 MTC Service Authority for Freeways and Expressways (SAFE) Statement of Revenues and Expenses for the Period Ended March 31, 2024 (Unaudited)
- Action:**   Information
- Presenter:**   Grace Martinez
- Attachments:**   [3g\\_24-0525\\_Summary\\_Sheet\\_SAFE\\_Q3\\_FY\\_2024\\_Revenues\\_and\\_Expenses.pdf](#)  
                          [3g\\_24-0525\\_Attachment\\_A\\_SAFE\\_Q3\\_FY2024\\_MFR.pdf](#)

#### 4. Approval

- 4a. [24-0496](#) 511 Traveler Information Program Update and 511 Contract Actions:
- i. Contract - 511 SF Bay Interactive Voice Response (IVR) and Operations Support Services: Iteris, Inc. (\$3,750,000);
  - ii. Contract - Transit Data Manager (TDM) Support Services: Arcadis, a California Partnership (\$300,000);
  - iii. Contract - 511 Technical Advisory Services: Kimley-Horn and Associates, Inc (\$400,000);
  - iv. Contract - 511 SF Bay Amazon Web Services (AWS): Amazon Web Services (\$1,350,000)

Update on the Bay Area's Regional 511 Traveler Information Program status and request approval for four contract actions.

**Action:** Committee Approval

**Presenter:** Alysha Nachtigall

**Attachments:** [4a 24-0496 Summary Sheet 511 Update and Contract Actions.pdf](#)  
[4a 24-0496 Attachment E PowerPoint 511 Program Update.pdf](#)

Anne Olivia Eldred spoke on this item.

**Upon the motion by Vice Chair Noack and second by Commissioner Dutra-Vernaci, the 511 Contract Actions: i. Contract - 511 SF Bay Interactive Voice Response (IVR) and Operations Support Services: Iteris, Inc. (\$3,750,000); ii. Contract - Transit Data Manager (TDM) Support Services: Arcadis, a California Partnership (\$300,000); iii. Contract - 511 Technical Advisory Services: Kimley-Horn and Associates, Inc (\$400,000); and iv. Contract - 511 SF Bay Amazon Web Services (AWS): Amazon Web Services (\$1,350,000) were unanimously was approved. The motion carried by the following vote:**

**Aye:** 5 - Chair Rabbitt, Vice Chair Noack, Commissioner Ahn, Commissioner Dutra-Vernaci and Papan

**Absent:** 4 - Commissioner Canepa, Commissioner Mahan, Commissioner Moulton-Peters and Commissioner Spering

**4b.**     [24-0499](#)     Transit Agency Progress on Transit Priority & MTC Resolution No. 4647:  
Bus Accelerated Infrastructure Delivery (BusAID) Program

Update on completed and ongoing transit priority efforts throughout the Bay Area, and approval of MTC Resolution No. 4647, which approves approximately \$18 million in funding for eight near-term transit priority projects as part of the Bay Area Transit Transformation Action Plan (TAP) BusAID program.

**Action:** Commission Approval

**Presenter:** Britt Tanner, MTC; Michael Rhodes, SFMTA; and Robert del Rosario, AC  
Transit

**Attachments:** [11a Summary Sheet MTC Reso 4647 BusAID Funding Recommendations.pdf](#)  
[11a Attachment A MTC Resolution 4647.pdf](#)  
[11a Attachment B BusAID Complete Project Inventory v2.pdf](#)  
[11a Attachment C Presentation BusAID Funding Recommendations.pdf](#)

Adina Levin spoke on this item.

**Upon the motion by Vice Chair Noack and second by Commissioner Dutra-Vernaci, MTC Resolution No. 4647: Bus Accelerated Infrastructure Delivery Program was unanimously approved to be forwarded to the MTC Commission for approval. The motion carried by the following vote:**

**Aye:** 5 - Chair Rabbitt, Vice Chair Noack, Commissioner Ahn, Commissioner Dutra-Vernaci and Papan

**Absent:** 4 - Commissioner Canepa, Commissioner Mahan, Commissioner Moulton-Peters and Commissioner Spering

**4c.**     [24-0463](#)     MTC Resolution No. 4648. Regional Network Management Performance Measures

Proposed initial Regional Network Management (RNM) performance measures for action by the RNM Committee.

**Action:** Commission Approval

**Presenter:** Allison Quach, MTC and Hannah Lindelof, BART

**Attachments:** [8I Summary Sheet RNM Performance Measures May 2024.pdf](#)

[8I Attachment A MTC Resolution 4648.pdf](#)

[8I Attachment B Potential Future RNM Performance Measures.pdf](#)

[8I Attachment C PowerPoint RNM Performance Measures.pdf](#)

**Upon the motion by Commissioner Dutra-Vernaci and second by Commissioner Ahn, MTC Resolution No. 4648: Regional Network Management Performance Measures was unanimously approved to be forwarded to the MTC Commission for approval. The motion carried by the following vote:**

**Aye:** 5 - Chair Rabbitt, Vice Chair Noack, Commissioner Ahn, Commissioner Dutra-Vernaci and Papan

**Absent:** 4 - Commissioner Canepa, Commissioner Mahan, Commissioner Moulton-Peters and Commissioner Spering

## **5. Public Comment / Other Business**

## **6. Adjournment / Next Meetings**

**The next meeting of the Regional Network Management Committee will be held on Friday, June 14, 2024 at noon. at the Bay Area Metro Center, 375 Beale Street, San Francisco, CA. Any changes to the schedule will be duly noticed to the public.**