Draft Regional Network Management Council Two-Year Work Plan (FY2026-27 & FY2027-28)

RNM Council Management & Funding

Work Plan Item	Status (as of May 2026)	Funding Status and Source(s)	Current & Upcoming Activities (Year 1)	Anticipated Future Activities (Year 2)	Next Council Update or Action
Biennial Elections	Elections held in February 2026 for terms through February 2028.	Staff time	• None	• Elect RNM Council leadership for terms through February 2030 (February 2028)	• Nominations and elections for Chair and Vice Chair (February 2028)
Annual Work Plan Updates	Two-year work plans adopted annually, with quarterly progress updates.	Staff time	ë Update work plan for FY28 & FY29 to reflect priorities identified in TAP Amendment (mid 2027)	• Update work plan for FY29 & FY30 (mid 2028)	• Progress report for FY26 Q4 (July 2026)
Transit Transformation Action Plan (TAP) Amendment	Delayed start due to focus on Two-Year RNM Framework Review.	Staff time	• Implementation progress report on actions identified in the 2021 Transit Transformation Action Plan, including updated timeframes (Summer 2026) • Develop approach for an update to the Action Plan that prioritizes new and updated actions, including recommendations from the RNM Framework Review, and aligns with performance measures (starting Winter 2026-27)	• Complete amendment to the TAP (FY28)	• Progress update on the 2021 TAP (Summer 2026)
Performance Measures Reporting & Transit Customer Experience Surveys	Delayed start í data collection and analysis underway and on track for completion late 2026.	Report funded (other discretionary regional funds)	• Prepare Transit RNM Performance Measures Report (late 2026) • Explore the development of dashboards or other transit data tools and linking work plan development to performance measures (starting late 2026)	• Discuss a potential regional transit rider experience survey (FY28)	• Review findings (Fall 2026)
Funding for RNM Operations and Initiatives	Programming and allocation of funds as needed to support TAP initiatives and RNM work plan activities. Staff prepared a funding overview of TAP and RNM funding in June 2025.	Staff time	• Draft investment plan to guide use of rider-focused revenues from a 2026 revenue measure for MTC Commission review (mid 2026 - complete) • Jointly develop a sustainable funding strategy for RNM operations and initiatives (starting 2027) Ongoing operations: • Manage and prioritize the use of limited funding for RNM operations and initiatives, and identify additional funding opportunities	Ongoing operations: • Manage and prioritize the use of limited funding for RNM operations and initiatives, and identify additional funding opportunities	• TBD

Fares & Payment

* timeframe dependent on Clipper transition

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Clipper START	Transitioned from a pilot to an ongoing fare product in May 2025. Currently serving over 74,000 participants, with approximately 3,500+ new participants joining each month. Launched partnerships to improve awareness and enrollment with the California Department of Technology and social service agencies in Santa Clara and Solano counties.	Funded (STA Regional, operator funding)	• Complete Clipper START evaluation (FY27*) Ongoing operations: • Continue developing partnerships and streamlining the enrollment process to grow program awareness and enrollment • Continue improving the customer service experience	• Explore potential enhancements to Clipper START	• Program status update (Summer 2026 - completed) • Program performance and evaluation (mid 2027)
Clipper BayPass	Phase 2 employer/institutional pass pilot underway with 30 active and pending contracts (approximately 100K participants). RNM Council approved changes to existing Participation Agreement to address lessons learned to date and to extend the term of the pilot program to 2030.	Pilot funded (revenues from BayPass sales)	• Execute regional participation agreement amendment to extend program to 2030 (Summer 2026 - complete) • Complete Phase 2 evaluation assessing impacts on ridership and multi-agency trips (FY27*) Ongoing operations: • Continue providing existing participant program support and outreach and recruitment • Explore additional use cases, such as special events	Ongoing operations: • Continue providing existing participant program support and outreach and recruitment • Explore additional use cases, such as special events	• Program status update (Summer 2026 - completed) • Program performance and evaluation (mid 2027)
Free and Discounted Interagency Transfers	Pilot underway – policy being implemented with Clipper transition.	Pilot funded (REAP 2.0, operator funding)	• Evaluate ridership data (looking specifically at new trips) (FY27*)	• Determine next steps based on the pilot evaluation and funding (2027)	• Program status update (Summer 2026 - completed) • Program performance and evaluation (mid 2027)
Study Common Regional Fare Structure	On hold pending broader regional discussion on next steps and fare program priorities.	Funding available for study (TAP funding)	• None – on hold pending broader regional discussions	• TBD – next steps to be determined through broader regional discussions	• Policy direction on approach (FY28 TBD)

Customer Information

Work Plan Item	Status (as of May 2026)	Funding Status and Source(s)	Current & Upcoming Activities (Year 1)	Anticipated Future Activities (Year 2)	Next Council Update or Action
Regional Mapping & Wayfinding	RNM Council approved transit stop signage design guidelines in February 2026. Preparing for pilot implementation - in the process of procuring a progressive design build contractor.	Standards development and initial pilot projects funded (TAP funding, STA Regional)	• Onboard progressive design build contractor and pilot delivery services consultant for pilot implementation (Summer 2026) • Determine sequencing for installation of pilot projects and develop approach for evaluating pilot projects (e.g. surveys, outreach, etc.) • Begin implementing pilots at regional hubs • Refine Regional Wayfinding Standards (ongoing with pilot delivery) • Develop internal content production tools to facilitate deployment at scale (initial tools underway and mid to late 2027) • Discussions on partnership responsibilities for ongoing operations and maintenance Ongoing operations: • Support agency-led signage projects	• Complete pilot implementation at regional hubs and implement signage at select North Bay bus stops (by end of FY28) • Refine standards based on pilot delivery and evaluation and issue V1 Regional Wayfinding Standards (following pilot implementation) • Discuss post-pilot implementation plans Ongoing operations: • Support agency-led signage projects	• Update on pilot implementation delivery schedule and agency partnerships (Fall 2026)
Real-Time Transit Information	Monitoring of compliance with regional best practices through SB125 Regional Accountability Measures; additional work on hold.	TBD	• Integrate discussions to develop approach to improving real-time transit information as part of TAP Amendment.	• TBD – next steps to be determined through TAP amendment process	ë TBD í based on TAP amendment
Strategic & Cohesive Communications	Continued efforts to advance coordinated communications, including Transit Month, Clipper BayPass recruitment, Mapping & Wayfinding Design Guides, and special events (Super Bowl XI, FIFA World Cup, and Pride events).	Initial funding identified (RM2 Marketing)	• Refine and augment strategies tailored for different audiences to expand awareness of RNM programs, partnerships, progress, and successes Ongoing operations: • Refine and update collateral for use in meetings, presentations, etc. • Continue to improve responsiveness and regional cooperation in communications to transit riders	Ongoing operations: • Refine and update collateral for use in meetings, presentations, etc. • Continue to improve responsiveness and regional cooperation in communications to transit riders	• Update on coordinated communications efforts (FY27 TBD)

Transit Network

Work Plan Item	Status (as of May 2026)	Funding Status and Source(s)	Current & Upcoming Activities (Year 1)	Future Activities (Year 2)	Next Council Update or Action
Bay Area Transit Priority Policy for Roadways (TPPR) Implementation	Policy adopted by MTC in January 2026 – shifting to implementation and providing technical support for local jurisdictions and transit agencies.	Staff time	• Adopt Regional Transit Priority Network (early 2027, following development through Transit Priority Roadways Assessment) • Review MTC discretionary funding programs for opportunities to apply transit priority incentives Ongoing operations: • Review Complete Streets Checklist submissions for compliance with TPPR • Support implementation of the TPPR through technical assistance, e.g. webinars, Transit-Supportive Design Toolkit, etc.	Ongoing operations: • Review Complete Streets Checklist submissions for compliance with TPPR • Support implementation of the TPPR through technical assistance, e.g. webinars, Transit-Supportive Design Toolkit, etc.	• Feedback on draft Transit Priority Network (late 2026) • Recommend a Regional Transit Priority Network for adoption by the MTC Commission (early 2027)
Transit Priority Funding Programs	First round of BusAID and IDEA TSP projects identified in 2024, awarding approximately $22M to 14 projects. Implementation of projects currently underway.	Initial funding identified (TAP funding, OBAG 3)	• Monitor progress and provide support (e.g. technical assistance) for implementation of 2024 BusAID and IDEA TSP projects (initial projects anticipated to be complete as early as mid 2026) • Update BusAID program guidelines to incorporate the Regional Transit Priority Network (early 2027)	• Identify and award funding to additional transit priority projects through next round of BusAID (mid 2027) • Determine timing and funds for future rounds of BusAID (2027 TBD)	• Review updated BusAID program guidelines (early 2027) • Recommend next round of BusAID project awards for adoption by the MTC Commission (mid 2027)

Transit Priority Roadway Assessment	Assessment kicked off in Summer/Fall. Baseline analysis of existing conditions and delay/reliability “hotspot” locations underway.	Assessment funded (TAP funding)	• Complete transit existing conditions baseline analysis (late 2026)
			• Develop resources to help inform transit priority investments throughout the region, including:
			  ○ Regional Transit Priority Network (early 2027)
			  ○ Near-term implementation strategy (mid 2027)
			  ○ Transit Supportive Design Toolkit (mid 2027)
				• TBD – next steps to be determined through near-term implementation plan	• Update on baseline analysis and provide direction on the Transit Priority Network (late 2026)

Accessibility

Work Plan Item	Status (as of May 2026)	Funding Status	Current & Upcoming Activities (Year 1)	Future Activities (Year 2)	Next Council Update or Action
Paratransit Eligibility Practices	Report and recommendations presented to the RNM bodies in late 2024.	Initial funding identified (other discretionary regional funds)	• Develop standardized application processes (initiate in FY27) Ongoing operations: • Conduct annual paratransit eligibility trainings (Summer 2026 - completed)	• Prioritize remaining policy recommendations for implementation (FY28 TBD) Ongoing operations: • Conduct annual paratransit eligibility trainings (Summer 2027)	• Update on implementation status, including trainings (TBD)
Regional Paratransit Trips	Initial four one-seat ride pilots approved in January 2026. Launched Napa VINE and Marin-Sonoma projects. Development and integration of regional paratransit trip booking pilot ongoing.	Pilots and evaluation funded (TAP funding, state and federal grants)	• Deploy remaining one-seat ride services, with evaluations in parallel (Summer 2026) ë Complete development and acceptance testing and launch regional paratransit trip booking pilot (Fall 2027) ë Operation, monitoring, and evaluation of the regional paratransit trip booking system (following pilot deployment)	• Review evaluation and identify next steps for regional paratransit projects (following evaluation reports) • Develop cost-sharing policies for regional paratransit trips (FY28 TBD)	• Updates on pilot implementation and evaluation (FY27 TBD)
Paratransit Analysis	New addition to work plan; not yet started.	Assessment funded (other discretionary regional funds)	• Commence activities to identify key paratransit challenges, including convening meetings with paratransit riders and transit agencies (starting late 2026) • Analyze options and gather stakeholder feedback (Spring 2027)	• Determine next steps for strategies to address paratransit challenges (FY28 TBD)	• Update on findings and analysis and direction on next steps (2027 TBD)
Coordination and Traveler Services for Mobility Priority Populations (Mobility Management)	On hold; staff have been focused on advancing other accessibility items.	Staff time	• None – on hold	• Discuss approach for advancing mobility management within each county	• TBD