



Meeting Minutes - Draft

Regional Network Management Committee

David Rabbitt, Chair

Sue Noack, Vice Chair

Friday, May 10, 2024

12:00 PM

Board Room - 1st Floor

Roster

**Eddie Ahn, David Canepa, Carol Dutra-Vernaci, Chad Edison (CalSTA)*, Dorene M. Giacobini*,
Janice Li (BART)*, Matt Mahan, Stephanie Moulton-Peters, Sue Noack (Vice Chair),
David Rabbitt, (Chair), Diane Shaw (AC Transit)*, and James P. Spering
*Non-Voting Member**

1. Call to Order / Roll Call / Confirm Quorum

Present: 4 - Chair Rabbitt, Vice Chair Noack, Commissioner Ahn, and Commissioner Dutra-Vernaci

Absent: 4 - Commissioner Canepa, Commissioner Mahan, Commissioner Moulton-Peters, and Commissioner Spering

Non-Voting Members Present: Dorene M. Giacobini, MTC, Janice Li, BART, and Diane Shaw, AC Transit.

Non-Voting Member Absent: Chad Edison, CalSTA.

Ad Hoc Non-Voting Member Present: Commissioner Papan.

Commissioner Papan was deputized to act as ex-officio voting member of the Committee in the absence of a quorum.

2. Regional Network Management Customer Advisory Group Report

2a. [24-0460](#) Report from the Regional Network Management Customer Advisory Group

Action: Information

Presenter: Adina Levin, Chair Regional Network Management Customer Advisory Group

Attachments: [2a_24-0460_April_2024_Report_from_RNM_Customer_Advisory_Group.p.pdf](#)

3. Consent Calendar

Upon the motion by Vice Chair Noack and second by Commissioner Dutra-Vernaci, the Consent Calendar was unanimously approved. The motion carried by the following vote:

Aye: 5 - Chair Rabbitt, Vice Chair Noack, Commissioner Ahn, Commissioner Dutra-Vernaci and Papan

Absent: 4 - Commissioner Canepa, Commissioner Mahan, Commissioner Moulton-Peters and Commissioner Sperring

- 3a.** [24-0461](#) Approval of Regional Network Management Committee Minutes of the April 12, 2024 Meeting
Action: Committee Approval
Attachments: [3a_24-0461_April_12_2024_RNM_Committee_Draft_Meeting_Minutes.pdf](#)
- 3b.** [24-0491](#) Contract - Integrated Bridge Corridor Project: Kimley-Horn and Associates, Inc. (KHA) (\$600,000)
Action: Committee Approval
Presenter: Stephen Baker
Attachments: [3b_24-0491_Summary_Sheet_Contract_Intergrated_Bridge_Corridor_Project.pdf](#)
- 3c.** [24-0498](#) Contract - Program Planning and Implementation: Traffic Incident Management Support with Kimley Horn and Associates, Inc. (KHA) (\$2,000,000)
Action: Committee Approval
Presenter: Katelyn Costa
Attachments: [3c_24-0498_Summary_Sheet_Contract_Plan_Implem_Traffic_Incident_Mgmt_Support.pdf](#)
- 3d.** [24-0509](#) Contract Amendment - Clipper® Customer Education Services: Moore Iacofano Goltsman, Inc. (MIG) (\$3,600,000)
Action: Committee Approval
Presenter: Lysa Hale
Attachments: [3d_24-0509_Summary_Sheet_Contract_Customer_Education_Service_s.pdf](#)

- 3e.** [24-0510](#) Clipper® In-Person Customer Service Centers Contract Actions:
- i. Contract - TTEC Government Solutions, LLC (TTEC) (\$1,725,000);
 - ii. Contract Amendment - Nematode Holdings, LLC (Nematode) (\$315,000);
 - iii. Funding Agreement Amendment - Alameda-Contra Costa Transit District (AC Transit) (\$250,000)
- Action:** Committee Approval
- Presenter:** Alison Edwards
- Attachments:** [3e_24-0510_Summary_Sheet_Clipper_In_Person_CSC_Contract_Actions.pdf](#)
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- 3f.** [24-0511](#) Clipper® Technical Consultant Contract Actions:
- i. Contract Amendment - ARC Alternatives (\$200,000);
 - ii. Contract Amendment - Arcadis, a California Partnership (\$1,200,000)
- Action:** Committee Approval
- Presenter:** Edward Meng
- Attachments:** [3f_24-0511_Summary_Sheet_Technical_Consultant_Contract_Actions.pdf](#)
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- 3g.** [24-0525](#) Fiscal Year (FY) 2023-24 MTC Service Authority for Freeways and Expressways (SAFE) Statement of Revenues and Expenses for the Period Ended March 31, 2024 (Unaudited)
- Action:** Information
- Presenter:** Grace Martinez
- Attachments:** [3g_24-0525_Summary_Sheet_SAFE_Q3_FY_2024_Revenues_and_Expenses.pdf](#)
 [3g_24-0525_Attachment_A_SAFE_Q3_FY2024_MFR.pdf](#)

4. Approval

- 4a.** [24-0496](#) 511 Traveler Information Program Update and 511 Contract Actions:
- i. Contract - 511 SF Bay Interactive Voice Response (IVR) and Operations Support Services: Iteris, Inc. (\$3,750,000);
 - ii. Contract - Transit Data Manager (TDM) Support Services: Arcadis, a California Partnership (\$300,000);
 - iii. Contract - 511 Technical Advisory Services: Kimley-Horn and Associates, Inc (\$400,000);
 - iv. Contract - 511 SF Bay Amazon Web Services (AWS): Amazon Web Services (\$1,350,000)

Update on the Bay Area's Regional 511 Traveler Information Program status and request approval for four contract actions.

Action: Committee Approval

Presenter: Alysha Nachtigall

Attachments: [4a 24-0496 Summary Sheet 511 Update and Contract Actions.pdf](#)
[4a 24-0496 Attachment E PowerPoint 511 Program Update.pdf](#)

Anne Olivia Eldred spoke on this item.

Upon the motion by Vice Chair Noack and second by Commissioner Dutra-Vernaci, the 511 Contract Actions: i. Contract - 511 SF Bay Interactive Voice Response (IVR) and Operations Support Services: Iteris, Inc. (\$3,750,000); ii. Contract - Transit Data Manager (TDM) Support Services: Arcadis, a California Partnership (\$300,000); iii. Contract - 511 Technical Advisory Services: Kimley-Horn and Associates, Inc (\$400,000); and iv. Contract - 511 SF Bay Amazon Web Services (AWS): Amazon Web Services (\$1,350,000) were unanimously was approved. The motion carried by the following vote:

Aye: 5 - Chair Rabbitt, Vice Chair Noack, Commissioner Ahn, Commissioner Dutra-Vernaci and Papan

Absent: 4 - Commissioner Canepa, Commissioner Mahan, Commissioner Moulton-Peters and Commissioner Spering

4b. [24-0499](#) Transit Agency Progress on Transit Priority & MTC Resolution No. 4647:
Bus Accelerated Infrastructure Delivery (BusAID) Program

Update on completed and ongoing transit priority efforts throughout the Bay Area, and approval of MTC Resolution No. 4647, which approves approximately \$18 million in funding for eight near-term transit priority projects as part of the Bay Area Transit Transformation Action Plan (TAP) BusAID program.

Action: MTC Commission Approval

Presenter: Britt Tanner, MTC; Michael Rhodes, SFMTA; and Robert del Rosario, AC
Transit

Attachments: [4b 24-0499 Summary Sheet MTC Reso 4647 BusAID Funding Recommendations.pdf](#)
[4b 24-0499 Attachment A MTC Resolution 4647.pdf](#)
[4b 24-0499 Attachment B BusAID Complete Project Inventory.pdf](#)
[4b 24-0499 Attachment C Presentation BusAID Funding Recommendations.pdf](#)

Adina Levin spoke on this item.

Upon the motion by Vice Chair Noack and second by Commissioner Dutra-Vernaci, MTC Resolution No. 4647: Bus Accelerated Infrastructure Delivery Program was unanimously approved to be forwarded to the MTC Commission for approval. The motion carried by the following vote:

Aye: 5 - Chair Rabbitt, Vice Chair Noack, Commissioner Ahn, Commissioner Dutra-Vernaci and Papan

Absent: 4 - Commissioner Canepa, Commissioner Mahan, Commissioner Moulton-Peters and Commissioner Spering

4c. [24-0463](#) MTC Resolution No. 4648: Regional Network Management Performance Measures

Proposed initial Regional Network Management (RNM) performance measures for action by the RNM Committee.

Action: MTC Commission Approval

Presenter: Allison Quach, MTC and Hannah Lindelof, BART

Attachments: [4c 24-0463 Summary Sheet MTC Reso 4648 RNM Performance Measures May 2024.pdf](#)
[4c 24-0463 Attachment A MTC Resolution 4648.pdf](#)
[4c 24-0463 Attachment B Potential Future RNM Performance Measures.pdf](#)
[4c 24-0463 Attachment C PowerPoint RNM Performance Measures.pdf](#)

Upon the motion by Commissioner Dutra-Vernaci and second by Commissioner Ahn, MTC Resolution No. 4648: Regional Network Management Performance Measures was unanimously approved to be forwarded to the MTC Commission for approval. The motion carried by the following vote:

Aye: 5 - Chair Rabbitt, Vice Chair Noack, Commissioner Ahn, Commissioner Dutra-Vernaci and Papan

Absent: 4 - Commissioner Canepa, Commissioner Mahan, Commissioner Moulton-Peters and Commissioner Spering

5. Public Comment / Other Business

6. Adjournment / Next Meetings

The next meeting of the Regional Network Management Committee will be held on Friday, June 14, 2024 at noon. at the Bay Area Metro Center, 375 Beale Street, San Francisco, CA. Any changes to the schedule will be duly noticed to the public.