



Metropolitan Transportation Commission

Bay Area Metro Center
375 Beale Street
San Francisco, CA 94105

Meeting Agenda

Policy Advisory Council Transit Transformation Action Plan Subcommittee

Adina Levin, Chair Wendi Kallins, Vice Chair

Members

*Bob Allen, Warren Cushman, Zack Deutsch-Gross,
Gerry Glaser, Vinita Goyal, Ian Griffiths, Dwayne Hankerson,
Tisha Dee Hartman, Rich Hedges, Carina Lieu, Emily Loper,
Monica Mallon, Sebastian Petty, Phillip Pierce and Brian Stanke*

Alternates

Anne Olivia Eldred, Jonathon Kass, and Terry Scott

Monday, January 9, 2023

1:00 PM

REMOTE

In light of Governor Newsom's State of Emergency declaration regarding COVID-19 and in accordance with the recently signed Assembly Bill 361 allowing remote meetings, this meeting will be accessible via webcast, teleconference, and Zoom for all participants. A Zoom panelist link for meeting participants will be sent separately to Subcommittee members.

The meeting webcast will be available at <http://mtc.ca.gov/whats-happening/meetings>. Members of the public are encouraged to participate remotely via Zoom at the following link or phone number. Subcommittee Members and members of the public participating by Zoom wishing to speak should use the "raise hand" feature or dial *9. When called upon, unmute yourself or dial *6. In order to get the full Zoom experience, please make sure your application is up to date.

Attendee Link: <https://bayareametro.zoom.us/j/89468021297>

iPhone One-Tap: US: +13462487799,,89468021297# or +12532158782,,89468021297#

Join by Telephone Dial (for higher quality, dial a number based on your current location) US:
888 788 0099 (Toll Free) or 877 853 5247 (Toll Free)

Webinar ID: 894 6802 1297

International numbers available: <https://bayareametro.zoom.us/j/kerf9GCx3w>

Detailed instructions on participating via Zoom are available at:

<https://mtc.ca.gov/how-provide-public-comment-board-meeting-zoom>

Members of the public may participate by phone or Zoom or may submit comments by email at info@bayareametro.gov by 5:00 p.m. the day before the scheduled meeting date. Please include the committee or board meeting name and agenda item number in the subject line. Due to the current circumstances there may be limited opportunity to address comments during the meeting. All comments received will be submitted into the record.

The Policy Advisory Council advises the Metropolitan Transportation Commission on transportation policies in the San Francisco Bay Area, incorporating diverse perspectives relating to the environment, the economy, and social equity.

1. Call Meeting to Order / Roll Call / Confirm Quorum

Quorum: A quorum of this subcommittee shall be a majority of its regular voting members (8).

2. Welcome - Adina Levin, Policy Advisory Council Transit Transformation Action Plan Subcommittee Chair

3. [22-1838](#) Approval of the November 18, 2022 Meeting Minutes
Action: Subcommittee Approval
Attachments: [03_22-1838_11-18-2022_Policy_Advisory_Council_Transit_Transformation_Ac](#)

4. [23-0115](#) Regional Network Management “Voice of the Customer” Advisory Committee Recommendation

Review of the consultant’s recommendation for creating a Regional Network Management (RNM) Advisory Committee as one of the entry points for the voice of the customer.
Action: Information
Presenter: Shruti Hari
Attachments: [04i_23-0115_Summary_Sheet_Regional_Network_Management_Voice_of_the](#)
[04ii_23-0115_PowerPoint_Regional_Network_Management_Voice_of_the_Cus](#)

5. [22-1416](#) Mapping and Wayfinding Project Process and Engagement Update

Update on Mapping and Wayfinding Project Process and Engagement.
Action: Information
Presenter: Aaron Priven and Adrian Bell
Attachments: [05i_22-1416_Summary_Sheet_Mapping_Wayfinding_Project_Update.pdf](#)
[05ii_22-1416_PowerPoint_Mapping_Wayfinding_Project_Update.pdf](#)

6. New Business

Members of the subcommittee may bring up new business for discussion or addition to a future agenda.

7. Public Comments / Other Business

Note: The subcommittee will not take action on items not listed on today's agenda.

*Policy Advisory Council Transit Transformation Action Plan Subcommittee Members and members of the public participating by Zoom wishing to speak should use the "raise hand" feature or dial *9. When called upon, unmute yourself or dial *6.*

8. Adjournment / Next Meeting

The next meeting of the Policy Advisory Council Transit Transformation Action Plan Subcommittee will be held Monday, February 13, 2023 at 1:00 p.m. Any changes to the schedule will be duly noticed to the public.

Public Comment: The public is encouraged to comment on agenda items at Committee meetings by completing a request-to-speak card (available from staff) and passing it to the Committee secretary. Public comment may be limited by any of the procedures set forth in Section 3.09 of MTC's Procedures Manual (Resolution No. 1058, Revised) if, in the chair's judgment, it is necessary to maintain the orderly flow of business.

Meeting Conduct: If this meeting is willfully interrupted or disrupted by one or more persons rendering orderly conduct of the meeting unfeasible, the Chair may order the removal of individuals who are willfully disrupting the meeting. Such individuals may be arrested. If order cannot be restored by such removal, the members of the Committee may direct that the meeting room be cleared (except for representatives of the press or other news media not participating in the disturbance), and the session may continue.

Record of Meeting: Committee meetings are recorded. Copies of recordings are available at a nominal charge, or recordings may be listened to at MTC offices by appointment. Audiocasts are maintained on MTC's Web site (mtc.ca.gov) for public review for at least one year.

Accessibility and Title VI: MTC provides services/accommodations upon request to persons with disabilities and individuals who are limited-English proficient who wish to address Commission matters. For accommodations or translations assistance, please call 415.778.6757 or 415.778.6769 for TDD/TTY. We require three working days' notice to accommodate your request.

可及性和法令第六章: MTC 根據要求向希望來委員會討論有關事宜的殘疾人士及英語有限者提供服務/方便。需要便利設施或翻譯協助者，請致電 415.778.6757 或 415.778.6769 TDD / TTY。我們要求您在三個工作日前告知，以滿足您的要求。

Acceso y el Título VI: La MTC puede proveer asistencia/facilitar la comunicación a las personas discapacitadas y los individuos con conocimiento limitado del inglés quienes quieran dirigirse a la Comisión. Para solicitar asistencia, por favor llame al número 415.778.6757 o al 415.778.6769 para TDD/TTY. Requerimos que solicite asistencia con tres días hábiles de anticipación para poderle proveer asistencia.

Attachments are sent to Committee members, key staff and others as appropriate. Copies will be available at the meeting.

All items on the agenda are subject to action and/or change by the Committee. Actions recommended by staff are subject to change by the Committee.

MTC's Chair and Vice-Chair are ex-officio voting members of all standing Committees.

