



Bay Area Metro Center  
375 Beale Street  
San Francisco, CA 94105

## Meeting Agenda

### Bay Area Toll Authority Oversight Committee

*Committee Members:*

*Amy R. Worth, Chair    Margaret Abe-Koga, Vice Chair  
Cindy Chavez, Federal D. Glover, Nate Miley, Gina Papan, David  
Rabbitt, Hillary Ronen  
Non-Voting Member: Dina El-Tawansy*

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Wednesday, June 8, 2022

9:35 AM

REMOTE

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The Bay Area Toll Authority Oversight Committee is scheduled to meet on Wednesday, June 8, 2022 at 9:35 a.m., in the Bay Area Metro Center (Remotely). In light of Governor Newsom's State of Emergency declaration regarding COVID-19 and in accordance with the recently signed Assembly Bill 361 allowing remote meetings, this meeting will be accessible via webcast, teleconference, and Zoom for all participants. A Zoom panelist link for meeting participants will be sent separately to committee, commission, or board members.

The meeting webcast will be available at  
<https://mtc.ca.gov/whats-happening/meetings/live-webcasts>.

Members of the public are encouraged to participate remotely via Zoom at the following link or phone number:

Attendee Link: <https://bayareametro.zoom.us/j/81918321152>

Or iPhone one-tap: US: +13462487799,,81918321152# or +14086380968,,81918321152#

Or Join by Telephone: (for higher quality, dial a number based on your current location) US:

+1 408 638 0968 or +1 669 900 6833 or +1 253 215 8782 or +1 346 248 7799 or

+1 312 626 6799 or +1 646 876 9923 or +1 301 715 8592 or

877 853 5247 (Toll Free) or 888 788 0099 (Toll Free)

Webinar ID: 819 1832 1152

International numbers available: <https://bayareametro.zoom.us/j/81918321152>

Detailed instructions on participating via Zoom are available at:

<https://mtc.ca.gov/how-provide-public-comment-board-meeting-zoom>. Committee members and members of the public participating by Zoom wishing to speak should use the "raise hand" feature or dial "\*9". In order to get the full Zoom experience, please make sure your application is up to date.

Members of the public may participate by phone or Zoom or may submit comments by email at [info@bayareametro.gov](mailto:info@bayareametro.gov) by 5:00 p.m. the day before the scheduled meeting date. Please include the committee or board meeting name in the subject line. Due to the current circumstances there may be limited opportunity to address comments during the meeting. All comments received will be submitted into the record.

## 1. Call to Order / Roll Call / Confirm Quorum

*Quorum: A quorum of this committee shall be a majority of its regular non-ex-officio voting members (5).*

## 2. Pledge of Allegiance

## 3. Compensation Announcement (Clerk)

## 4. Consent Calendar

- 4a. [22-0666](#) Minutes of the May 11, 2022 meeting  
**Action:** Committee Approval  
**Attachments:** [4a - 22-0666 - May 11 BATA O Draft Minutes.pdf](#)
- 4b. [22-0874](#) Contract Amendment - FasTrak® Website Services: Kalamuna, Inc. (\$300,000)  
**Action:** Committee Approval  
**Presenter:** Lysa Hale  
**Attachments:** [4b - 22-0874 - Contract Amendment - FrasTrak Website Services.pdf](#)
- 4c. [22-0886](#) Purchase Orders - Advanced Toll Collection and Accounting System Hardware Maintenance, Telecommunication Services, and Network Maintenance: Hewlett Packard Enterprise Company, AT&T, and SSP Data (\$1,200,000 combined)  
**Action:** Committee Approval  
**Presenter:** Mark Dinh  
**Attachments:** [4c - 22-0886 - Purchase Order ATCAS Hardware Telecom Network.pdf](#)
- 4d. [22-0922](#) Contract - Data Analysis for the BATA Tolling Program: DataDelivers, LLC (\$250,000)  
**Action:** Committee Approval  
**Presenter:** Roger Dominguez  
**Attachments:** [4d - 22-0922 - Contract Data Analysis BATA Tolling Program.pdf](#)
- 4e. [22-0924](#) Contract Change Order Amendment - FasTrak® Regional Customer Service Center Support for Violation Penalty Refunds: Conduent State and Local Solutions, Inc. (\$673,500)  
**Action:** Committee Approval  
**Presenter:** Beth Zelinski  
**Attachments:** [4e - 22-0924 - Contract Change Order Amendment - FasTrak Violation Penalty](#)

- 4f. [22-0947](#) Contract Amendment - FasTrak® Communications Services: Polytechnic Marketing, LLC (\$2,000,000)  
**Action:** Committee Approval  
**Presenter:** Lysa Hale  
**Attachments:** [4f - 22-0947 - Contract Amendment for FasTrak Communications Services.pdf](#)
- 4g. [22-0948](#) Contract - BATA Community Engagement Services: Davis & Associates Communications, Inc. (\$400,000)  
**Action:** Committee Approval  
**Presenter:** Lysa Hale  
**Attachments:** [4g - 22-0948 - Contract - BATA Community Engagement Services.pdf](#)
- 4h. [22-0982](#) Contract Amendment - Credit Card Processing for the FasTrak® Electronic Toll Collection Program: Bank of America Merchant Services (\$2,600,000)  
**Action:** Committee Approval  
**Presenter:** Victor Wong  
**Attachments:** [4h - 22-0982 - Contract Amendment - Credit Card Processing Electronic Toll Cc](#)

## 5. Approval

- 5a. [22-0949](#) Equity Action Plan Recommendations:  
Resume Escalation of Unpaid Violations to DMV for Registration Hold and to Collections; Means-based Payment Plan Pilot Program; Contract Change Order - FasTrak® Regional Customer Service Center Resume Escalations of Unpaid Violations and Develop Means-Based Payment Program: Conduent State and Local Solutions, Inc. (\$1,000,000); and Expenditures for Complementary MTC Contract Actions

A request to approve Equity Action Plan recommendations to (1) resume escalation of unpaid violations to the Department of Motor Vehicles (DMV) for registration hold and to collections; (2) approve a means-based payment plan pilot program; (3) approve a contract change order with Conduent State and Local Solutions, Inc. (Conduent) to implement a process for resuming escalations to DMV and collections and develop and operate a means-based payment plan pilot and pre-qualification program; and (4) approve expenditures in the amounts of \$800,000 and \$1,000,000 respectively for the Clipper START eligibility verifier contract and a Salesforce integrator contract, to support developing the means-based payment plan, subject to the approval of the FY 2022-23 BATA budget.

**Action:** Committee Approval

**Presenter:** Lysa Hale

**Attachments:** [5a - 22-0949 - Equity Action Plan Update.pdf](#)  
[5a - 22-0949 - Payment Plan Presentation.pdf](#)

- 5b. [22-0926](#) BATA Resolution No. 154 - FY 2022-23 Operating and Capital Budgets

Staff will present and request for Authority approval of BATA Resolution No. 154 authorizing the FY 2022-23 Operating and Capital Budgets.

**Action:** Authority Approval

**Presenter:** Derek Hansel

**Attachments:** [5b - 22-0926 - BATA Reso 154 - FY 2022-23 BATA Budgets.pdf](#)  
[5b - 22-0926 - BATA Reso 154 - FY 2022-23 BATA Budgets Presentation.pdf](#)

## 6. Public Comment / Other Business

[22-1128](#) Public Comment

**Attachments:** [6 - Public Comment - Bay Area Council.pdf](#)

## **7. Adjournment / Next Meeting**

**The next meeting of the BATA Oversight Committee is scheduled to be held on Wednesday, July 13, 2022 at 9:35 a.m. remotely and by webcast. Any changes to the schedule will be duly noticed to the public.**

**Public Comment:** The public is encouraged to comment on agenda items at Committee meetings by completing a request-to-speak card (available from staff) and passing it to the Committee secretary. Public comment may be limited by any of the procedures set forth in Section 3.09 of MTC's Procedures Manual (Resolution No. 1058, Revised) if, in the chair's judgment, it is necessary to maintain the orderly flow of business.

**Meeting Conduct:** If this meeting is willfully interrupted or disrupted by one or more persons rendering orderly conduct of the meeting unfeasible, the Chair may order the removal of individuals who are willfully disrupting the meeting. Such individuals may be arrested. If order cannot be restored by such removal, the members of the Committee may direct that the meeting room be cleared (except for representatives of the press or other news media not participating in the disturbance), and the session may continue.

**Record of Meeting:** Committee meetings are recorded. Copies of recordings are available at a nominal charge, or recordings may be listened to at MTC offices by appointment. Audiocasts are maintained on MTC's Web site ([mtc.ca.gov](http://mtc.ca.gov)) for public review for at least one year.

**Accessibility and Title VI:** MTC provides services/accommodations upon request to persons with disabilities and individuals who are limited-English proficient who wish to address Commission matters. For accommodations or translations assistance, please call 415.778.6757 or 415.778.6769 for TDD/TTY. We require three working days' notice to accommodate your request.

**可及性和法令第六章:** MTC 根據要求向希望來委員會討論有關事宜的殘疾人士及英語有限者提供服務/方便。需要便利設施或翻譯協助者，請致電 415.778.6757 或 415.778.6769 TDD / TTY。我們要求您在三個工作日前告知，以滿足您的要求。

**Acceso y el Titulo VI:** La MTC puede proveer asistencia/facilitar la comunicación a las personas discapacitadas y los individuos con conocimiento limitado del inglés quienes quieran dirigirse a la Comisión. Para solicitar asistencia, por favor llame al número 415.778.6757 o al 415.778.6769 para TDD/TTY. Requerimos que solicite asistencia con tres días hábiles de anticipación para poderle proveer asistencia.

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Attachments are sent to Committee members, key staff and others as appropriate. Copies will be available at the meeting.

All items on the agenda are subject to action and/or change by the Committee. Actions recommended by staff are subject to change by the Committee.

MTC's Chair and Vice-Chair are ex-officio voting members of all standing Committees.