



# Metropolitan Transportation Commission

Bay Area Metro Center  
375 Beale Street  
San Francisco, CA 94105

## Meeting Agenda

### Operations Committee

*Committee Members:*

*Scott Haggerty, Chair Julie Pierce, Vice Chair*

*Alicia Aguirre, Anne Halsted, Steve Kinsey,  
Sam Liccardo, Jim Spering*

*Non-Voting Members: Tom Azumbrado, Dorene M. Giacomini*

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Friday, May 13, 2016

9:30 AM

The Board Room - 1st Floor

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This meeting is scheduled to be webcast live on the Metropolitan Transportation Commission's Website: <http://mtc.ca.gov/whats-happening/meetings> and will take place at 9:30 a.m.

#### 1. Roll Call / Confirm Quorum

*Quorum: A quorum of this committee shall be a majority of its regular non-ex-officio voting members (4).*

#### 2. Pledge of Allegiance

#### 3. Compensation Announcement - Committee Secretary

#### 4. Consent Calendar

- 4a. [15-1494](#) Minutes of April 8, 2016 meeting  
*Action:* Committee Approval  
*Attachments:* [4a\\_Minutes\\_Apr 2016](#)
- 4b. [15-1502](#) Third Quarter MTC SAFE Financial Statements March 2016  
*Action:* Committee Approval  
*Presenter:* Sonia Elsonbaty  
*Attachments:* [4b\\_3rd Qtr MTC SAFE Financial Statements Mar 2016](#)

- 4c.**     [15-1497](#)     Contract Actions - Clipper® Customer Communications and In-Person Customer Services
- i.   Contract - Customer Information Services: MIG, Inc. (\$550,000)
  - ii.  Contract Amendment - Distribution and Communications Planning and Support Services: Synapse Strategies (\$250,000)
  - iii. Contract Amendment - Clipper® Customer Education/Outreach Services: Caribou Public Relations (\$200,000)
  - iv.  Funding Agreement Amendment - Customer Service Center at Alameda-Contra Costa Transit District (AC Transit) Headquarters: AC Transit (\$250,000)
  - v.   Contract Amendment - Customer Service Center/Transportation Kiosk at Embarcadero San Francisco Bay Area Rapid Transit District (BART) Station Operations: Nematode Holdings, LLC (\$625,000)
  - vi.  Contract Amendment - Customer Service Center/Bay Crossings at San Francisco Ferry Building Operations: Nematode Holdings, LLC (\$300,000)

**Action:**             Committee Approval

**Presenter:**        Jason Weinstein

**Attachments:**     [4c Clipper Contract Actions](#)

- 4d.**     [15-1498](#)     Funding Agreement - I-880 Integrated Corridor Management North Segment Project: Alameda-Contra Costa Transit District (\$309,000)

**Action:**             Committee Approval

**Presenter:**        Sarah Burnworth

**Attachments:**     [4d Funding Agreement I-880](#)

- 4e.**     [15-1501](#)     MTC Resolution No. 4226: Right of Way Certification Authority for MTC Projects

**Action:**             Commission Approval

**Presenter:**        Rosalynn Chongchaikit

**Attachments:**     [4e MTC Resolution No. 4226](#)

- 4f. [15-1499](#) Consultant Panel: On-Call Consultant Assistance for Electronic Payment Implementation and Operations  
(Acumen Building Enterprise, Inc., Alexan RPM, ALINC Consulting, Inc., Atkins North America, Inc., Auriga Corporation, Caribou Public Relations, Inc., CH2M, Inc. , ChypUSA, Inc., HNTB Corporation, IBI Group, Informatix, Inc., Invoke Technologies, Jacobs Engineering Group, Inc., Kimley-Horn, KPMG LLP, LTK Engineering Services, Matsumoto Consulting LLC, MIG, Inc., OneWorld Communications, Inc., Resource Development Associates, Sidecar, a Division of Swirl, Inc., Silicon Transportation Consultants (STC), Solutions for Transit, Synapse Strategies, Traffic Technologies Inc., Virginkar and Associates, Inc. (VAI), Wilson, Sparling & Associates (WS&A))
- Action:** Committee Approval
- Presenter:** Stephen Abbanat
- Attachments:** [4f\\_EPS Implementation and Ops Bench\\_May 2016](#)

## 5. Information

- 5a. [15-1386](#) High-Occupancy Vehicle (HOV) Data Collection Summary: Occupancy, Clean Air Vehicles, and Violations
- A report of key findings and trends on how the region's HOV lanes are performing based on new field data on vehicle occupancy, clean air vehicles and violations that were collected as part of the ongoing Managed Lanes Implementation Plan effort.
- Action:** Information
- Presenter:** Ashley Nguyen
- Attachments:** [5a\\_HOV Data Collection Summary](#)

## 6. Public Comment / Other Business

## 7. Adjournment / Next Meeting

**The next meeting of the Operations Committee will be June 10, 2016, 9:35 a.m. at the Board Room on the first floor of the Bay Area Metro Center, 375 Beale Street, San Francisco, CA.**

**Public Comment:** The public is encouraged to comment on agenda items at Committee meetings by completing a request-to-speak card (available from staff) and passing it to the Committee secretary. Public comment may be limited by any of the procedures set forth in Section 3.09 of MTC's Procedures Manual (Resolution No. 1058, Revised) if, in the chair's judgment, it is necessary to maintain the orderly flow of business.

**Meeting Conduct:** If this meeting is willfully interrupted or disrupted by one or more persons rendering orderly conduct of the meeting unfeasible, the Chair may order the removal of individuals who are willfully disrupting the meeting. Such individuals may be arrested. If order cannot be restored by such removal, the members of the Committee may direct that the meeting room be cleared (except for representatives of the press or other news media not participating in the disturbance), and the session may continue.

**Record of Meeting:** Committee meetings are recorded. Copies of recordings are available at a nominal charge, or recordings may be listened to at MTC offices by appointment. Audiocasts are maintained on MTC's Web site ([mtc.ca.gov](http://mtc.ca.gov)) for public review for at least one year.

**Accessibility and Title VI:** MTC provides services/accommodations upon request to persons with disabilities and individuals who are limited-English proficient who wish to address Commission matters. For accommodations or translations assistance, please call 510.817.5757 or 510.810.5769 for TDD/TTY. We require three working days' notice to accommodate your request.

可及性和法令第六章：MTC 根據要求向希望來委員會討論有關事宜的殘疾人士及英語有限者提供服務/方便。需要便利設施或翻譯協助者，請致電 510.817.5757 或 510.817.5769 TDD / TTY。我們要求您在三個工作日前告知，以滿足您的要求。

**Acceso y el Titulo VI:** La MTC puede proveer asistencia/facilitar la comunicación a las personas discapacitadas y los individuos con conocimiento limitado del inglés quienes quieran dirigirse a la Comisión. Para solicitar asistencia, por favor llame al número 510.817.5757 o al 510.817.5769 para TDD/TTY. Requerimos que solicite asistencia con tres días hábiles de anticipación para poderle proveer asistencia.

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Attachments are sent to Committee members, key staff and others as appropriate. Copies will be available at the meeting.

All items on the agenda are subject to action and/or change by the Committee. Actions recommended by staff are subject to change by the Committee.

MTC's Chair and Vice-Chair are ex-officio voting members of all standing Committees.