

PROPOSED I-880 EXPRESS LANES TOLL DISCOUNT PILOT FACT SHEET

ABOUT THE PILOT

Subject to Board approval, the Metropolitan Transportation Commission (MTC) may test a toll discount on its I-880 Express Lanes to increase access for low-income drivers.

WHAT IS MTC?

MTC was created by the California Legislature in 1970 to plan, coordinate and fund the Bay Area's transportation system. In 2011, the State gave MTC authority to build and operate 270 miles of express lanes in Alameda, Contra Costa and Solano Counties. MTC delegated this authority to the Bay Area Infrastructure Financing Authority (BAIFA) in April 2013. BAIFA, a Joint Powers Authority, oversees MTC's express lanes business, including the toll ordinance amendment approval process.

WHAT ARE THE I-880 EXPRESS LANES?

The I-880 Express Lanes between Oakland and Milpitas in Alameda County are special highway lanes that give priority to buses and carpools and allow other drivers to pay tolls for a faster and more reliable trip when it really matters. Tolls change as traffic changes to keep the express lanes moving better than the regular lanes. The toll a solo driver sees on signs when they get in the lane is the toll they pay, even if the toll changes while they are in the lane. Three-person carpools (HOV3+) are always toll-free, while 2-person carpools (HOV2) and clean air vehicles pay half-price tolls. All

drivers must have FasTrak® in the I-880 Express Lanes.

To learn more about how to use the I-880 Express Lanes, including how to use FasTrak®, visit [511](#) for videos, graphics, FAQs and other resources.



WHO WILL BE ELIGIBLE FOR THE PILOT?

The pilot will be for low-income households. BAIFA shall determine eligibility for participation based on household income. In addition, a driver must have:

- A Bay Area mailing address.
- A FasTrak account/transponder

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WHAT WILL THE DISCOUNT BE?

The discount will be as determined by BAIFA. 50% off all tolled trips in the I-880 Express Lanes is under consideration.

WILL THE DISCOUNT APPLY TO ALL EXPRESS LANES?

No. The discount will only be available for travel on the I-880 Express Lanes. The discount will not apply to the express lanes on SR-237, I-580, I-680 and US-101 or on Bay Area toll bridges.

WHEN CAN DRIVERS APPLY?

If approved by BAIFA, the pilot is expected to be ready for the public by the end of 2022. Once ready, MTC will tell the public that the pilot is open. Drivers who meet eligibility requirements will be able to sign up and get the toll discount at that time.

HOW WILL DRIVERS APPLY FOR THE DISCOUNT?

It is anticipated that drivers will be able to apply by computer, mobile phone or on paper, and will need to provide proof of identity and proof of household income, have a Bay Area mailing address, and answer a few survey questions. Applications materials will be available in English, Spanish and traditional Chinese.

HOW WILL DRIVERS RECEIVE THE DISCOUNT?



If the pilot is approved, the FasTrak® Customer Service Center will activate the discount in the driver's FasTrak® account, and all drivers in the eligible household who use the account will automatically receive the discount on future I-880 Express Lanes trips. To ensure the full discount, drivers must use a FasTrak Flex® toll tag with the switch set to match the number of people in the car. The monthly FasTrak® statement will show the discount as a credit against the full toll cost for each trip in the I-880 Express Lanes.

HOW WILL THE PILOT BE EVALUATED?

If approved, MTC will evaluate the pilot after its first year of operation. The evaluation may assess: customer awareness and experience; affordability; access and mobility; administrative feasibility; financial viability; and express lanes performance. MTC will monitor express lanes performance during the pilot, adjusting as needed. Following the evaluation, MTC will determine how next to proceed.

QUESTIONS?

Contact MTC's Express Lanes staff at: expresslanes@bayareametro.gov